



**Let us take the worry out managing your lift contract.....**

**“Lift Manage Plus”, will ensure you have the lift service you deserve.  
Minc Elevator Consulting will manage it all for you.**

The management of your Lift system and your lift supplier is a job best left to the experts. Lifts are a specialized field and one of the most important life lines to your buildings operation. You cant afford to not have the best service.

If any of the following apply to you then “Lift Manage Plus” can help.

- Your not sure the maintenance plan in place is best for your building.
- Your not sure the Maintenance is being performed as required and in a quality fashion.
- You are constantly getting invoices for extra work and not convinced you should be paying them.
- Your lifts break down to often and you don't understand why the same fault keep occurring on your lift system.
- Your not sure if improvements suggested are the right ones for your building.
- You need guidance on how to make your system reliable and plan for the future.
- You just need help and don't understand why the lifts can't be more reliable.

**With over 70 years experience in the Lift Industry improvements in your current service is just one step away.**

**For a small monthly fee “Lift Manage Plus” will.**

- Review and advise on the maintenance plan.
- Monitor Maintenance attendances to ensure they occur as planned.
- Review all Maintenance records as they occur to ensure quality maintenance is performed.
- Review and analyse all breakdowns and liaise with the lift company to ensure faults are rectified.
- Liaise with the service company on any planned or unplanned repairs.
- Meet with the service provider to resolve any troublesome issues with the lift service.
- Review and advise on invoice payments for compliance with the service agreement.
- Regularly visit the site and inspect the lifts.
- Perform and annual full audit and inspection of the equipment and provide a written report.
- Attend Body Corporate meetings and advise on Lift Issues and performance.
- Provide guidance and information on ensuring the longevity and or upgrading of the lift system.

**One call to Minc Elevator Consulting is all it takes to improve your lift service.**

**1300 88 6462**

**[mincelevatorconsulting.com.au](http://mincelevatorconsulting.com.au)**

## Why Minc Elevator Consulting ?

### • Experience

- With over 70 years experience in the Lift industry , locally and internationally Minc EC knows the lift business. Minc EC knows the people, the product, the processes of Lift Suppliers and applies that knowledge for the benefit of Minc EC customers.

### • Quality and Safety

- With accreditation in Pegasus and CM3 safety systems, when combined with ISO 9001 Minc EC is serious about Quality and safety. All partners are trained in Quality auditing and quality management systems, which is applied to the Minc EC company way of doing business.

### • Project Management

- The Exclusive Minc EC Project Management plan ensures that Minc EC manages all aspects of major works performed on your behalf, Minc EC will do it all.

### • Results

- With the right service provider for the Job , selected using the Minc EC balance selection criteria combined with the Minc EC Initial overhaul, you get immediate results and improvements. Visit our website and see what our customer say about us.

### • Minc Network

- The Minc Building Services network cover over 1500 specially trained and approved tradesman, Minc EC has access to that network and can ensure all work can be performed with one company.

### • National and International Partners

- Minc EC can service your needs in all major cities in Australia and with International alliances in many locations around the world.

## FAQ's

**Q:** Could I be paying too much for my lift system maintenance?

**A:** Yes you could be, it depends on your contract. The Lift Contract can be a daunting document and it needs a full understanding to make sure you are paying the correct invoice amounts.

**Q:** Am I supposed to pay for all the extras that I keep getting charged?

**A:** In some cases yes there are additional charges included in most contracts, again it depends on the contract and what is, and is not included. It also depends on the circumstances of the event that led to the additional charge.

**Q:** Is the maintenance plan in place the best one for the Lift system I have.?

**A:** A review of the plan the age and usage of the equipment and the manufacturers recommendations are required to correctly determine the plan. Minc Elevator Consulting will perform this review.

**Q:** What happens if my current service provider is NOT performing as contracted?

**A:** All good quality service contracts have remedies to cover this, Minc EC will guide through the process.

**Q:** How do I know when I need to upgrade or plan for improvements?

**A:** This is part of the Lift Manage Plus program Minc Elevator Consulting will guide you through this process and ensure that you have adequate planning and funds for future plans.

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